



Privacy Policy

Millindi Equipment Sales ("we", "our", "us") is committed to protecting personal information in accordance with the Privacy Act 1988 (Cth), the Australian Privacy Principles (APPs), and applicable credit reporting provisions.

This Privacy Policy explains how we collect, hold, use, disclose and manage personal information and credit-related information.

By using our website, submitting an enquiry, engaging our services, or applying for finance through us, you consent to the collection, use and disclosure of your personal information in accordance with this Privacy Policy.

1. The Information We Collect

We may collect personal information including full name, date of birth, residential and/or business address, email address, telephone number, company details (including ABN/ACN), employment details, identification details, financial information, transaction history, credit-related information, and any other information you provide to us.

We may also collect technical information including IP address, browser type, device information, website usage data, cookies and analytics data.

2. How We Collect Information

We collect personal information directly from you when you submit an enquiry, request a quote, buy or sell equipment, apply for finance, provide documentation, or communicate with us.

We may also collect information from finance brokers, credit providers, credit reporting bodies, identity verification services, referees or employers (where authorised).

3. Purpose of Collection

We collect, hold and use personal information for responding to enquiries, providing quotations, facilitating transactions, assisting with finance applications, verifying identity, conducting credit assessments, managing customer relationships, marketing, and complying with legal obligations.

4. Finance Applications & Credit Reporting

If you apply for finance through Millindi Equipment Sales, you expressly authorise us to collect, hold and disclose personal and credit-related information for the purpose of assessing your creditworthiness,

provide information to finance brokers and lenders, obtain credit reports, make enquiries with credit reporting bodies, exchange credit information, and verify your identity.

Credit reporting bodies may include Equifax Australia, illion Australia and Experian Australia. These organisations may retain and use your information in accordance with their own privacy policies.

If you provide information about a guarantor, director or third party, you warrant that you have obtained their consent.

5. Disclosure of Personal Information

We may disclose personal information to finance brokers, lenders, transport providers, service providers, IT providers, professional advisers, regulators, and debt recovery agencies where applicable. We do not sell personal information.

6. Cookies & Website Tracking

Our website may use cookies and third-party services including Google Analytics to monitor traffic and improve user experience.

7. Data Security & Storage

We take reasonable steps to protect personal information from misuse, interference, loss, unauthorised access, modification or disclosure. However, we cannot guarantee absolute security of electronic transmissions.

8. Access & Correction

You may request access to or correction of personal information we hold about you. Requests must be made in writing and identity verification may be required.

9. Retention of Information

We retain personal and credit-related information as long as reasonably necessary to fulfil the purposes outlined in this policy and comply with legal obligations.

10. Complaints

If you believe we have breached privacy obligations, you may submit a written complaint to us. If unsatisfied with our response, you may contact the Office of the Australian Information Commissioner (OAIC).

11. Contact Details

Millindi Equipment Sales

Phone: 0414 236 953

Email: sales@millindiequipment.com.au

Website: www.millindiequipment.com.au